

# Mechanicsville Telephone Company Service Application

## Information:

Legal Name: \_\_\_\_\_

Mailing address: \_\_\_\_\_

Physical address: \_\_\_\_\_

Phone Book Listing – Yes / No

If yes how do you want it listed. \_\_\_\_\_

Have you had service with Mechanicsville Telephone before? Yes / No

If yes when \_\_\_\_\_

Names of people authorized to make inquiries about or changes to this account:

\_\_\_\_\_

## Long Distance Carrier Choice:

In-state // INS \_\_\_\_ AT&T \_\_\_\_ MCI \_\_\_\_ Sprint \_\_\_\_ None \_\_\_\_

Out-of-State // INS \_\_\_\_ AT&T \_\_\_\_ MCI \_\_\_\_ Sprint \_\_\_\_ None \_\_\_\_

## Local Phone service

**Dial Tone** – Yes / No (On new service a 100.00 deposit is required.)

**TV** – Yes / No

**DSL** – 192 download, 448 download, 1Meg download - YES / NO

**Bundle your services and save. Ask us how!!**

## CUSTOM CALLING FEATURES

\_\_\_\_\_ **Call Forwarding Package** – allows calls to be transferred to any number from home.

\_\_\_\_\_ **Call Forward Busy** – allows calls to be forwarded to another number when yours is busy.

\_\_\_\_\_ **Call Forward Don't Answer** – forwards your calls to another number after a specified number of unanswered rings.

\_\_\_\_\_ **Remote Call Forwarding** - allows the customer to forward calls to a another number without being present in the local area.

\_\_\_\_\_ **Call Waiting** – alerts you when another call is waiting and allows you to switch back and forth between the two calls.

\_\_\_\_\_ **Three Way Calling** – allows you to add a third party to your call without operator assistance.

- \_\_\_\_\_ **Speed Dial 30 Numbers** – 30 frequently used numbers are stored then recalled by dialing two digits.
- \_\_\_\_\_ **Ring Again** – automatically redials a previously busy number once that number becomes free.
- \_\_\_\_\_ **Warm Line** - will automatically dial, after a thirty second delay, a pre designated number when receiver is “off hook”.
- \_\_\_\_\_ **Auto Line** - dials a pre-selected number when receiver goes “off hook”.
- \_\_\_\_\_ **Call screening** – pre recorded message to prohibit commercial solicitation calls

## CALLER ID

Displays incoming calls with caller id box or phone

- \_\_\_\_\_ **Calling Name & Number** – displays calling name & number on caller id unit
- \_\_\_\_\_ **Call Waiting Caller ID** – allows you to see incoming calls with call waiting
- \_\_\_\_\_ **Caller ID with Call Waiting and Anonymous Call Rejection** – allows incoming calls to be displayed as well as call waiting calls but denies all anonymous calls termination
- \_\_\_\_\_ **Automatic Callback** – allows you to call back the last incoming call with one easy step
- \_\_\_\_\_ **Automatic Recall** – relays the number of your last incoming call
- \_\_\_\_\_ **Distinctive Ringing** – allows you to pre select numbers whose calls will ring through with a special ring. If you have call waiting; you will hear a special tone
- \_\_\_\_\_ **Select Call Rejection** – a pre-selected list of callers will be denied termination
- \_\_\_\_\_ **Select Call Acceptance** – only calls from a pre-selected list will be allowed terminate
- \_\_\_\_\_ **Select Call Forward** – forwards selected numbers to different location
- \_\_\_\_\_ **Anonymous Call Rejection** – blocks incoming calls from callers who have blocked their numbers from being displayed on caller id. These callers will hear an announcement that you don’t accept anonymous calls

## VOICE MAIL

- \_\_\_\_\_ Automated messaging system in your telephone.

## RESTRICTIONS SERVICES

You are responsible for all toll charges that bypass the blocking mechanism.

- \_\_\_\_\_ **Directory Assistance Deny** – prevents access to local directory assistance.
- \_\_\_\_\_ **Originating Toll Service Deny** – denies access to long distance from your phone; local calling only. Doesn’t stop collect or 3<sup>rd</sup> # billing calls from being billed to your number.
- \_\_\_\_\_ **Collect Deny** – prevents collect calls from being made to your phone.
- \_\_\_\_\_ **Billing Control Feature** – allows calling card & operator assisted calls only.

## FREE RESTRICTIONS

These services are free of charge for convenience

- \_\_\_\_\_ **3<sup>rd</sup> Number Denial** – blocks the ability to place long distance calls from another location other than your home and charge the call to your home phone.
- \_\_\_\_\_ **900 Block** – blocks all 900 numbers from being dialed from your phone.

## Wire Maintenance Plan

\_\_\_\_\_ **IW Maintenance** - inside wiring is covered from the NID to the active jacks in the home.  
Wiring is replaced at no cost. All phones at location must have IW maintenance to be valid.

\_\_\_\_\_ **DSL + Inside wiring**

## NET INS INTERNET Email

\_\_\_\_\_ **NET INS internet**

Email address # 1 \_\_\_\_\_

Email Address # 2 \_\_\_\_\_

Password #1 \_\_\_\_\_

Password #2 \_\_\_\_\_

## TEEN LINE

\_\_\_\_\_ **Teen line** – Teen line service allows a second directory number to be assigned to a primary directory number. A distinctive ring for incoming calls will identify the second number

## WIRELESS

\_\_\_\_\_ **I Wireless** - Are you interested in hearing about our wireless calling plans? Please call the office.

## **Mechanicsville Telephone Service Company Agreement**

I hereby declare that the information provided is true, accurate and complete to the best of my belief and knowledge, and I voluntarily submitted for the purpose of receiving telephone service in Mechanicsville Telephone Company exchange area.

I also understand that all bills are due and payable when rendered. Bills become delinquent 30 days after issuance, after which time a disconnect notice will be mailed to each unpaid account with the Telephone Company, allowing 10 days notice prior to discontinuance of service. If service is disconnected, a minimum reconnect charge of \$100.00 plus the unpaid balance and a deposit equal to two months estimated toll and local service will be required prior to restoration of service.

Signed \_\_\_\_\_ Date \_\_\_\_\_